

Rapport is a close and harmonious relationship in which the people or groups concerned are "in sync" with each other, understand each other's feelings or ideas, and communicate smoothly. The word derives from the French verb 'rapporter' which means literally to carry something back. Having good rapport is important because relationships are easier to make and develop when there is a close connection and understanding between the parties involved.

This is a modification of an unstandardised rapport scale designed to measure rapport between the care staff and a participant. It was produced by Professor Shoumitro (Shoumi) Deb, Ms. Bharati Limbu of Imperial College London, UK and Achieve together (Jan 2020), formerly known as CMG & Regard.

Responses with an asterisk () are mandatory*

Date of service *

Name of Participant *

Name of Organisation *

Name of Staff *

Email Address *

Length of time working with participant *

first shift

1 - 6 months

7 - 12 months

13 - 18 months

19 - 24 months

2+ years

Please choose a number from 1 - 5 that best describes your relationship with the participant

Rapport *

1. It is very difficult to establish rapport with this person.
2. It is somewhat difficult to establish rapport with this person.
3. I have fair rapport with this person,
4. I have a good rapport with this person.
5. I have an excellent rapport with this person.

Connection *

1. It is very difficult to connect with this person
2. It is somewhat difficult to connect to this person

3. I can connect with this person
4. It is somewhat easier to connect to this person
5. I can easily connect and communicate with this person

Closeness *

1. I do not feel close to this person.
2. I do not feel particularly close to this person.
3. I feel somewhat close to this person.
4. I feel fairly close to this person.
5. I am really close to this person.

Interaction *

1. Most of my interactions with this person are awkward and unpleasant.
2. Most of my interactions with this person are awkward but pleasant.
3. Most of my interactions with this person are good but not interesting and/or satisfying.
4. Most of my interactions with this person are good and somewhat interesting and/or satisfying
5. Most of my interactions with this person are enjoyable, satisfying and interesting.

Similarity *

1. I have nothing in common with this person.
2. I have a bit in common with this person.
3. I have some things in common with this person.
4. I have a fair amount in common with this person.
5. I have a lot in common with this person.